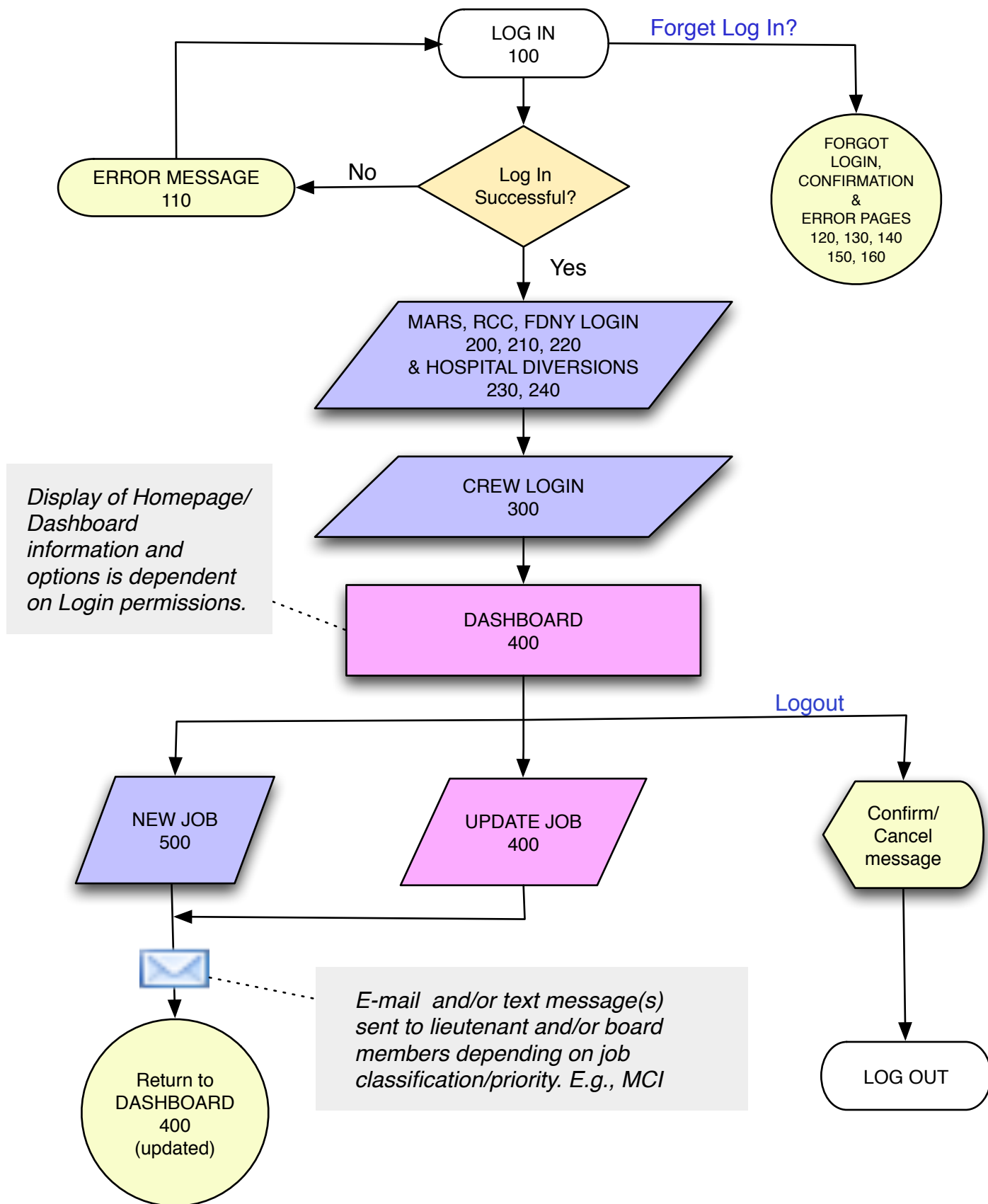
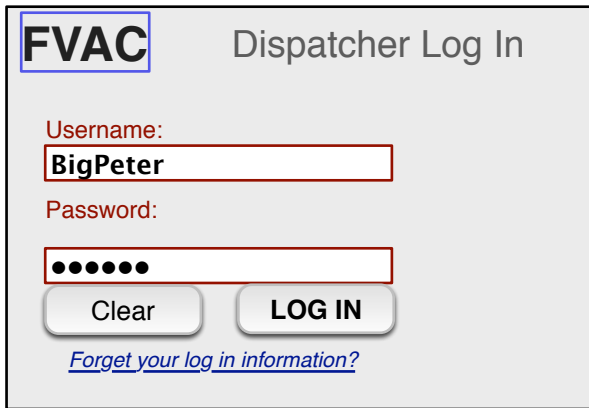


# Ambulance Dispatch System: Overview



# Ambulance Dispatch System: Log In Screens 100-110

100



**FVAC** Dispatcher Log In

Username:

Password:

[Forget your log in information?](#)

100 LOGIN PAGE  
*w/100 series template elements*

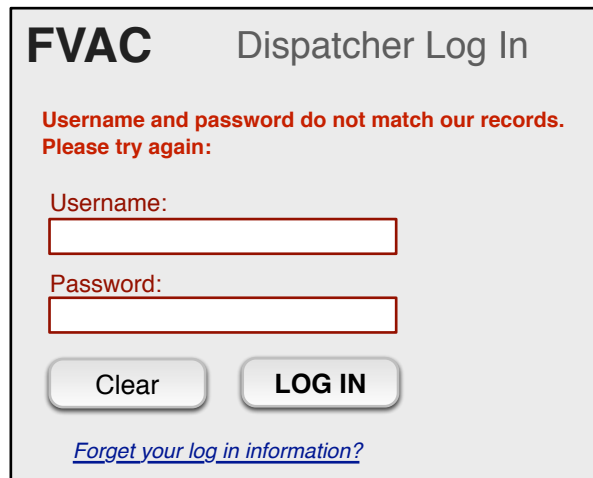
**FVAC** sublevel logo, links to Homepage  
"Dispatcher Log In" Subhead

Username and Password labels and fields  
Reset and **Submit** buttons

Successful log in updates FVACBase\_DB and returns 200  
Unsuccessful log in returns 110

"Forget your log in information?" links to 120

110



**FVAC** Dispatcher Log In

Username and password do not match our records.  
Please try again:

Username:

Password:

[Forget your log in information?](#)

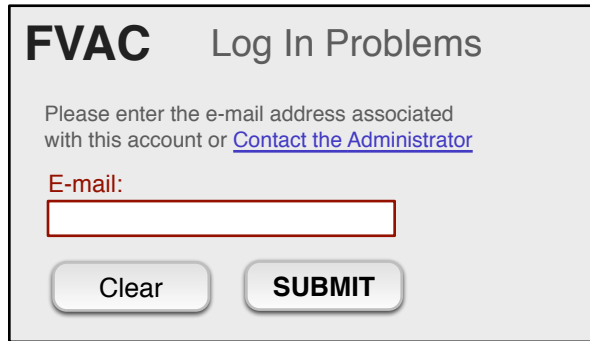
110 LOGIN IN ERROR MESSAGE

*TEXT: Error message*

*Other elements as above*

# Ambulance Dispatch System: Log In Screens 120-140

120



**FVAC** Log In Problems

Please enter the e-mail address associated with this account or [Contact the Administrator](#)

E-mail:

Clear SUBMIT

120 FORGOT LOGIN

*TEXT: Instructions and link*

"[Contact the Administrator](#)" *links to 150*

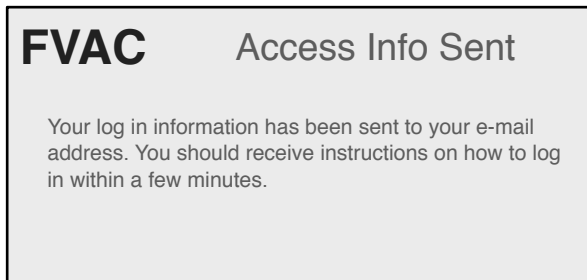
*E-mail label and field  
Reset and **Submit** buttons*

*EMAIL field required*

*SUBMIT checks EMAIL against FVACMEMBER\_DB*

*Successful submission returns 130  
Unsuccessful submission returns 140*

130



**FVAC** Access Info Sent

Your log in information has been sent to your e-mail address. You should receive instructions on how to log in within a few minutes.

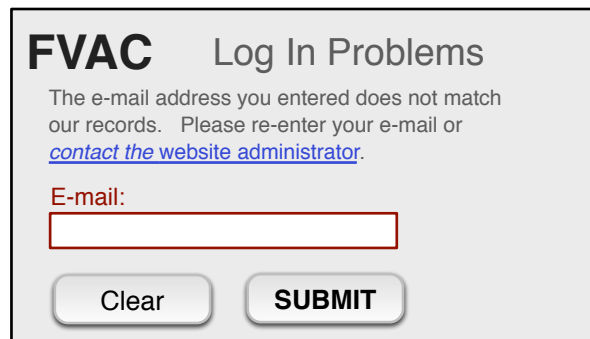
130 ACCESS INFO SENT

"[Return to log in page](#)" *links to 100*

*Other page elements as above*

[Return to log in page](#)

140



**FVAC** Log In Problems

The e-mail address you entered does not match our records. Please re-enter your e-mail or [contact the website administrator](#).

E-mail:

Clear SUBMIT

140 E-MAIL ADDRESS NOT FOUND

*E-mail address label and field  
Reset and **Submit** buttons*

*Successful submission sends log in info returns 130  
Unsuccessful submission returns 140*

"[Contact the Administrator](#)" *links to 150*

# Ambulance Dispatch System: Contact Admin Screens 150-160

150

**FVAC** Contact Admin

Please use this form to contact the webmaster.  
You should receive a response within 24 hours.

Your E-mail:

150 CONTACT WEBSITE ADMINISTRATOR

*E-mail address label and field*

*Message textarea*

*Reset and **Submit** buttons*

*E-mail address and message required*

*Successful submission sends e-mail to webmaster and returns 160*

160

**FVAC** Message Sent

Your message has been sent to the web site administrator. You should receive ia response within 24 hours.

[Return to log in page](#)

160 CONTACT ADMIN CONFIRMATION

*"Return to log in page" links to 100*

# Ambulance Dispatch System: Partner Log In Screens 200-220

200

**FVAC** 911 Partner Log In

**MARS** Operator #

Hospital Diversions?  No  Yes

**RCC** Operator #

**FDNY Engine 309** FF Name

**FDNY Engine 323** FF Name

200 911 PARTNER LOG IN

*Partner Log In labels, fields and **Submit ("OK")** buttons*

*Operator #, FF Name and Hospital Diversions (as appropriate) are required*

*"OK" submission (RCC, 309, 323) returns updated 210 until complete*

*If Hospital Diversions = NO then MARS OK returns 210  
If Hospital Diversions = YES then MARS OK returns 230*

210

**FVAC** 911 Partner Log In

**MARS** Operator #731 1740 hrs  
No Hospital Diversions

**RCC** Operator #6961 1745 hrs

**FDNY Engine 309** FF Doherty 1748 hrs

**FDNY Engine 323** FF Name

210 911 PARTNER LOG IN

*Hospital Diversions (if any) noted under MARS confirmation. See 240*

*Partner Log In labels, fields and **Submit ("OK")** buttons*

*Operator #, FF Name and Hospital Diversions (as appropriate) are required*

*"OK" submission (RCC, 309, 323) returns updated 210 until complete*

*Once logged in with all partners OK returns 220*

220

**FVAC** 911 Partner Log In

**MARS** Operator #731 1740 hrs  
No Hospital Diversions

**RCC** Operator #6961 1745 hrs

**FDNY Engine 309** FF Doherty 1748 hrs

**FDNY Engine 323** FF Callaghan 1750 hrs

220 911 PARTNER LOG IN COMPLETE

*CONTINUE returns 300*

# Ambulance Dispatch System: Hospital Diversions 230-240

230

**FVAC** Hospital Diversions

-- HOSPITAL -- ▾

Type

\_\_\_\_\_

-- UNTIL -- ▾

Update and Add Hospital    DONE

230 HOSPITAL DIVERSIONS

HOSPITAL *pull-down list of area hospitals*

Diversion TYPE *input field*

UNTIL [DATE & TIME] *pull-down date and time from present hour until present + 24 hours*

*All fields required*

UPDATE AND ADD HOSPITAL *updates FVACDIVERSIONS\_DB and returns 240*

DONE *updates FVACDIVERSIONS\_DB and returns 210*

240

**FVAC** Hospital Diversions

| <u>Hospital</u> | <u>Type</u> | <u>Until</u> |
|-----------------|-------------|--------------|
| Beth Israel     | AMS/EDP     | 2200 hrs     |

-- HOSPITAL-- ▾

Type

\_\_\_\_\_

-- UNTIL -- ▾

Update and Add Hospital    DONE

240 ADDITIONAL HOSPITAL DIVERSIONS

*As above with updated list of hospitals and diversions*

# Ambulance Dispatch System: Crew Log In 300-310

300

**FVAC** Crew Log In

-- RIG -- ▾

-- SORT CREW LISTS BY -- ▾

-- CREW CHIEF -- ▾

-- DRIVER -- ▾

-- ATTENDANT -- ▾

Update and Add Trainees    DONE

300 CREW LOG IN

*Pull-downs populated with available resources from respective databases*

*SORT CREW LISTS option to sort crew lists by first name, last name or FVAC#*

*All fields required*

*UPDATE AND ADD TRAINEES updates FVACCREW\_DB and returns 310*

*DONE updates FVACCREW\_DB and returns 320*

310

**FVAC** Trainee Log In

Rig: F1 CC: Eagle

-- SORT CREW LISTS BY -- ▾

-- CREW CHIEF TRAINEE -- ▾

-- DRIVER TRAINEE -- ▾

-- ATTENDANT TRAINEE-- ▾

Observer  
Name     DONE

310 TRAINEE/OBSERVER LOG IN

*TEXT: Indicates Rig and Crew Chief from previous screen (300)*

*Pull-downs populated with available resources from respective databases*

*SORT CREW LISTS option to sort crew lists by first name, last name or FVAC#*

*DONE updates FVACCREW\_DB and returns 320*

# Ambulance Dispatch System: Crew Log In 320

320

|   |               |     |
|---|---------------|-----|
| <b>FVAC</b>   | Crew Log In   |     |
| <b>Rig</b>  | Flatlands 1   |     |
| <b>Crew Chief</b>   | Kominsky, E   | 205 |
| <b>Driver</b>   | Eagle, P      | 216 |
| <b>Attendant</b>  | Farnsworth, R | 322 |
| <input type="button" value="Update"/> <input type="button" value="New Crew"/> <input type="button" value="DONE"/> |               |     |

320 CREW LOG IN SUMMARY

*TEXT: Crew with labels and assignments*

UPDATE *returns 300 with current assignments selected*

NEW CREW *returns 300*

DONE *updates FVACCREW\_DB and returns 400*



# Ambulance Dispatch System: Dashboard 400

400

## FVAC Dispatcher Dashboard

| ▶ FVAC RUN #  | RIG | LOCATION         | DESCRIPTION                       | STATUS  | DISPOSITION/DETAILS             | NEW JOB              | UPDATED  |
|---------------|-----|------------------|-----------------------------------|---------|---------------------------------|----------------------|----------|
| ▶ 20091124013 | F5  | 4523 Ave N       | 25 y/o M w/GSW                    | 10-94 ▼ | Specify Unit Transporting       | UPDATE               | 1945 hrs |
| ▼ 20091124012 | F3  | Flatbush & Ave U | MVA w/injuries                    | 10-XX ▼ | DETAILS/DISPOSITION             | UPDATE               | 1835 hrs |
|               |     |                  |                                   | 10-82   | Beth Israel Kings Hwy 65,247 mi |                      | 1835 hrs |
|               |     |                  |                                   | 10-94   | Unit U-92 transporting 33 y/o F |                      | 1830 hrs |
|               |     |                  |                                   | 10-84   |                                 |                      | 1820 hrs |
|               |     |                  |                                   | 10-63   |                                 |                      | 1815 hrs |
| ▶ 20091124011 | F1  | 4523 Ave N       | 25 y/o M w/GSW                    | 10-82 ▼ | Hospital                        | enter mileage UPDATE | 1730 hrs |
| ▶ 20091124010 | F5  | 3950 Kings Hwy   | 63 y/o F c/o difficulty breathing | 10-97   | Brookdale Hospital              |                      | 1715 hrs |

[Update Diversions](#)
Log In/Log Out Crew ▼
View Reports
NEW JOB

## 400 DASHBOARD

TOP ROW TEXT: Column headings (field names) from FVACRUN\_DB

NEW JOB button opens [reveals] 500 iframe

Each collapsed row [indicated by LEFT ARROW] is a form populated with values from current shift and previous shift open jobs from FVACRUN\_DB.

▶ LEFT ARROW graphic toggles to DOWN ARROW and expands RUN HISTORY  
Each expanded row displays history of open job from FVACRUN\_DB.

▼ DOWN ARROW graphic toggles to LEFT ARROW and collapses RUN HISTORY

10-XX [10-CODES] pull-down used to indicate status of job. onChange changes input type in the DETAILS/ DISPOSITION column and enables UPDATE button.

UPDATE button checks submits form (and validates entry). Successful submission returns 400 and RUN# 20091124012 line-item type display. Unsuccessful submission returns ALERT BOX.

UPDATE DIVERSIONS links to 240

# Ambulance Dispatch System: Dashboard 400

400

## FVAC Dispatcher Dashboard

| ▶ FVAC RUN #  | RIG | LOCATION         | DESCRIPTION                       | STATUS  | DISPOSITION/DETAILS             | NEW JOB       | UPDATED         |                 |
|---------------|-----|------------------|-----------------------------------|---------|---------------------------------|---------------|-----------------|-----------------|
| ▶ 20091124013 | F5  | 4523 Ave N       | 25 y/o M w/GSW                    | 10-94 ▼ | Specify Unit Transporting       | UPDATE        | <b>1945 hrs</b> |                 |
| ▼ 20091124012 | F3  | Flatbush & Ave U | MVA w/injuries                    | 10-XX ▼ | DETAILS/DISPOSITION             | UPDATE        | <b>1835 hrs</b> |                 |
|               |     |                  |                                   | 10-82   | Beth Israel Kings Hwy 65,247 mi |               | 1835 hrs        |                 |
|               |     |                  |                                   | 10-94   | Unit U-92 transporting 33 y/o F |               | 1830 hrs        |                 |
|               |     |                  |                                   | 10-84   |                                 |               | 1820 hrs        |                 |
|               |     |                  |                                   | 10-63   |                                 |               | 1815 hrs        |                 |
| ▶ 20091124011 | F1  | 4523 Ave N       | 25 y/o M w/GSW                    | 10-82 ▼ | Hospital                        | enter mileage | UPDATE          | <b>1730 hrs</b> |
| ▶ 20091124010 | F5  | 3950 Kings Hwy   | 63 y/o F c/o difficulty breathing | 10-97   | Brookdale Hospital              |               | 1715 hrs        |                 |

[Update Diversions](#)
Log In/Log Out Crew ▼
View Reports
NEW JOB

## 400 DASHBOARD

RUN# 20091124012 illustrates a default state 10-CODES with READ-ONLY DETAILS/DISPOSITION input field and disabled UPDATE button. Note last updated time-stamp in bold.

RUN# 20091124013 illustrates a 10-94 with READ-ONLY DETAILS/DISPOSITION changed to READ-WRITE input field with label/instruction text

RUN# 20091124011 illustrates a 10-82 with READ-ONLY DETAILS/DISPOSITION changed to HOSPITALS pull-down menu and MILEAGE input field with label/instruction text

UPDATE button checks submits form (and validates entry). Successful submission returns 400 and RUN# 20091124012 line-item type display. Unsuccessful submission returns ALERT BOX.

RUN# 20091124010 illustrates completed run. No DETAILS/DISPOSITION input or UPDATE button.